



The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. **NOTE:** Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call [1-833-422-4690]. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms, see the Glossary. You can view the Glossary at <https://www.healthcare.gov/sbc-glossary/> or call [1-866-500-4571] to request a copy.

| Important Questions                                                             | Answers                                                                                                                                                                                                         | Why This Matters:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|---------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| What is the overall <a href="#">deductible</a> ?                                | For Tier 1: <b>\$0</b> Individual / <b>\$0</b> Family; For Tier 2: <b>\$0</b> Individual / <b>\$0</b> Family.                                                                                                   | Generally, you must pay all of the costs from <a href="#">providers</a> up to the <a href="#">deductible</a> amount before this <a href="#">plan</a> begins to pay. If you have other family members on the <a href="#">plan</a> , each family member must meet their own individual <a href="#">deductible</a> until the total amount of <a href="#">deductible</a> expenses paid by all family members meets the overall family <a href="#">deductible</a> .                                                                                                                                                           |
| Are there services covered before you meet your <a href="#">deductible</a> ?    | Yes. <a href="#">Preventive care</a> , primary care services, <a href="#">specialist</a> services, generic and brand drugs are covered before you meet your <a href="#">deductible</a> .                        | This <a href="#">plan</a> covers some items and services even if you haven't yet met the <a href="#">deductible</a> amount, but a <a href="#">copayment</a> or <a href="#">coinsurance</a> may apply. For example, this <a href="#">plan</a> covers certain <a href="#">preventive services</a> without cost sharing and before you meet your <a href="#">deductible</a> . See a list of covered <a href="#">preventive services</a> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .                                      |
| Are there other <a href="#">deductibles</a> for specific services?              | Yes. <b>\$500</b> Individual / <b>\$1,000</b> Family for prescription drug coverage. There are no other specific <a href="#">deductibles</a> .                                                                  | You must pay all costs for these services up to the specific <a href="#">deductible</a> amount before this <a href="#">plan</a> begins to pay for these services.                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| What is the <a href="#">out-of-pocket limit</a> for this <a href="#">plan</a> ? | For participating <a href="#">providers</a> <b>\$4,000</b> Individual / <b>\$8,000</b> Family.                                                                                                                  | The <a href="#">out-of-pocket limit</a> is the most you could pay in a year for covered services. If you have other family members in this <a href="#">plan</a> , they have to meet their own <a href="#">out-of-pocket limits</a> until the overall family <a href="#">out-of-pocket limit</a> has been met.                                                                                                                                                                                                                                                                                                            |
| What is not included in the <a href="#">out-of-pocket limit</a> ?               | <a href="#">Premiums</a> and health care this <a href="#">plan</a> doesn't cover.                                                                                                                               | Even though you pay these expenses, they don't count toward the <a href="#">out-of-pocket limits</a> .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Will you pay less if you use a <a href="#">network provider</a> ?               | Yes. See <a href="http://www.jeffersonhealthplans.com/individuals-families">http://www.jeffersonhealthplans.com/individuals-families</a> or call 833-422-4690 for a list of <a href="#">network providers</a> . | This <a href="#">plan</a> uses a <a href="#">provider network</a> . You will pay less if you use a <a href="#">provider</a> in the <a href="#">plan's network</a> . You will pay the most if you use an <a href="#">out-of-network provider</a> , and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays ( <a href="#">balance billing</a> ). Be aware your <a href="#">network provider</a> might use an <a href="#">out-of-network provider</a> for some services (such as lab work). Check with your <a href="#">provider</a> before you get services. |
| Do you need a <a href="#">referral</a> to see a <a href="#">specialist</a> ?    | No.                                                                                                                                                                                                             | You can see the <a href="#">specialist</a> you choose without a <a href="#">referral</a> .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |

 All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

| Common Medical Event                                                                                                                                                                                                              | Services You May Need                                  | What You Will Pay                                                                             |                                                                                               |                                                 | Limitations, Exceptions, & Other Important Information                                                                                                                                                                           |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------|-----------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|-------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                                                                                                                                                                   |                                                        | In-Network Tier 1 - Enhanced (You will pay the least)                                         | In-Network Tier 2 - Standard                                                                  | Out-of-Network Provider (You will pay the most) |                                                                                                                                                                                                                                  |
| <b>If you visit a health care <a href="#">provider's</a> office or clinic</b>                                                                                                                                                     | Primary care visit to treat an injury or illness       | \$10/Visit. <a href="#">Deductible</a> does not apply.                                        | \$20/Visit. <a href="#">Deductible</a> does not apply.                                        | Not Covered.                                    | Cost share applies to both in-person and virtual services. Virtual care services from Jefferson designated telemedicine <a href="#">providers</a> are covered in full.                                                           |
|                                                                                                                                                                                                                                   | <a href="#">Specialist</a> visit                       | \$25/Visit. <a href="#">Deductible</a> does not apply.                                        | \$35/Visit. <a href="#">Deductible</a> does not apply.                                        | Not Covered.                                    | Cost share applies to both in-person and virtual services. Virtual care services from Jefferson designated telemedicine <a href="#">providers</a> are covered in full.                                                           |
|                                                                                                                                                                                                                                   | <a href="#">Preventive care/screening/immunization</a> | No Charge.                                                                                    | No Charge.                                                                                    | Not Covered.                                    | Age and frequency schedules may apply. You may have to pay for services that aren't preventive. Ask your <a href="#">provider</a> if the services needed are preventive. Then check what your <a href="#">plan</a> will pay for. |
| <b>If you have a test</b>                                                                                                                                                                                                         | <a href="#">Diagnostic test</a> (x-ray, blood work)    | \$25/Visit for x-ray, \$0/Visit for lab work. <a href="#">Deductible</a> does not apply.      | \$50/Visit for x-ray, \$25/Visit for lab work. <a href="#">Deductible</a> does not apply.     | Not Covered.                                    | —————none—————                                                                                                                                                                                                                   |
|                                                                                                                                                                                                                                   | Imaging (CT/PET scans, MRIs)                           | \$50/Scan. <a href="#">Deductible</a> does not apply.                                         | \$150/Scan. <a href="#">Deductible</a> does not apply.                                        | Not Covered.                                    | Some services may require prior authorization. See your policy for more details.                                                                                                                                                 |
| <b>If you need drugs to treat your illness or condition</b><br>More information about <a href="#">prescription drug coverage</a> is available at <a href="http://www.Jeffersonhealthplans.com">[www.Jeffersonhealthplans.com]</a> | Generic drugs                                          | Retail/Mail Order (1-30 days' supply) \$0/Fill. Rx <a href="#">deductible</a> does not apply. | Retail/Mail Order (1-30 days' supply) \$0/Fill. Rx <a href="#">deductible</a> does not apply. | Not Covered.                                    | Prior authorization, age, and quantity limits for some drugs; days' supply limits on retail & mail order. See your policy for more detail. Low-cost generics will be available at a reduced cost.                                |
|                                                                                                                                                                                                                                   | Preferred brand drugs                                  | Subject to 50% <a href="#">coinsurance</a> .                                                  | Subject to 50% <a href="#">coinsurance</a> .                                                  | Not Covered.                                    |                                                                                                                                                                                                                                  |
|                                                                                                                                                                                                                                   | Non-preferred brand drugs                              | Subject to 50% <a href="#">coinsurance</a> .                                                  | Subject to 50% <a href="#">coinsurance</a> .                                                  | Not Covered.                                    |                                                                                                                                                                                                                                  |
|                                                                                                                                                                                                                                   | <a href="#">Specialty drugs</a>                        | Subject to Rx <a href="#">deductible</a> and 50%                                              | Subject to Rx <a href="#">deductible</a> and 50%                                              | Not Covered.                                    |                                                                                                                                                                                                                                  |

\* For more information about limitations and exceptions, see the [plan](#) or policy document at <http://www.jeffersonhealthplans.com/individuals-families>.

| Common Medical Event                                                      | Services You May Need                            | What You Will Pay                                                                                        |                                                                                                          |                                                 | Limitations, Exceptions, & Other Important Information                                                                                |
|---------------------------------------------------------------------------|--------------------------------------------------|----------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|-------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------|
|                                                                           |                                                  | In-Network Tier 1 - Enhanced (You will pay the least)                                                    | In-Network Tier 2 - Standard                                                                             | Out-of-Network Provider (You will pay the most) |                                                                                                                                       |
|                                                                           |                                                  | <a href="#">coinsurance</a> .                                                                            | <a href="#">coinsurance</a> .                                                                            |                                                 |                                                                                                                                       |
| If you have outpatient surgery                                            | Facility fee (e.g., ambulatory surgery center)   | Subject to <a href="#">deductible</a> and \$100/Visit.                                                   | Subject to <a href="#">deductible</a> and \$300/Visit.                                                   | Not Covered.                                    | Some services may require prior authorization, or no benefits will be paid. See your policy for more details.                         |
|                                                                           | Physician/surgeon fees                           | 0% <a href="#">coinsurance</a> . <a href="#">Deductible</a> does not apply.                              | 10% <a href="#">coinsurance</a> . <a href="#">Deductible</a> does not apply.                             | Not Covered.                                    | Some services may require prior authorization, or no benefits will be paid. See your policy for more details.                         |
| If you need immediate medical attention                                   | <a href="#">Emergency room care</a>              | \$300/Visit. <a href="#">Deductible</a> does not apply.                                                  | \$300/Visit. <a href="#">Deductible</a> does not apply.                                                  | Covered at in-network level.                    | _____none_____                                                                                                                        |
|                                                                           | <a href="#">Emergency medical transportation</a> | \$100/Visit. <a href="#">Deductible</a> does not apply.                                                  | \$100/Visit. <a href="#">Deductible</a> does not apply.                                                  | Covered at in-network level.                    | _____none_____                                                                                                                        |
|                                                                           | <a href="#">Urgent care</a>                      | \$25/Visit. <a href="#">Deductible</a> does not apply.                                                   | \$35/Visit. <a href="#">Deductible</a> does not apply.                                                   | Not Covered.                                    | Your costs for <a href="#">urgent care</a> are based on care received at a designated <a href="#">urgent care</a> center or facility. |
| If you have a hospital stay                                               | Facility fee (e.g., hospital room)               | \$250/Day. Max of 5 <a href="#">Copayment</a> (s)/ Admission. <a href="#">Deductible</a> does not apply. | \$600/Day. Max of 5 <a href="#">Copayment</a> (s)/ Admission. <a href="#">Deductible</a> does not apply. | Not Covered.                                    | Prior authorization is required, or no benefits will be paid.                                                                         |
|                                                                           | Physician/surgeon fees                           | 0% <a href="#">coinsurance</a> . <a href="#">Deductible</a> does not apply.                              | 10% <a href="#">coinsurance</a> . <a href="#">Deductible</a> does not apply.                             | Not Covered.                                    |                                                                                                                                       |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services                              | \$25/Visit for office visit. <a href="#">Deductible</a> does not apply.                                  | \$25/Visit for office visit. <a href="#">Deductible</a> does not apply.                                  | Not Covered.                                    | _____none_____                                                                                                                        |
|                                                                           | Inpatient services                               | \$250/Day. Max of 5 <a href="#">Copayment</a> (s)/ Admission. <a href="#">Deductible</a> does not apply. | \$250/Day. Max of 5 <a href="#">Copayment</a> (s)/ Admission. <a href="#">Deductible</a> does not apply. | Not Covered.                                    | _____none_____                                                                                                                        |
| If you are pregnant                                                       | Office visits                                    | \$10/Visit. <a href="#">Deductible</a>                                                                   | \$20/Visit. <a href="#">Deductible</a>                                                                   | Not Covered.                                    | Depending on the type of service, a                                                                                                   |

| Common Medical Event                                           | Services You May Need                     | What You Will Pay                                                                                                           |                                                                                                                             |                                                 | Limitations, Exceptions, & Other Important Information                                                                                                                                               |
|----------------------------------------------------------------|-------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                |                                           | In-Network Tier 1 - Enhanced (You will pay the least)                                                                       | In-Network Tier 2 - Standard                                                                                                | Out-of-Network Provider (You will pay the most) |                                                                                                                                                                                                      |
|                                                                |                                           | does not apply.                                                                                                             | does not apply.                                                                                                             |                                                 | <a href="#">copayment</a> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound).                                                                |
|                                                                | Childbirth/delivery professional services | 0% <a href="#">coinsurance</a> . <a href="#">Deductible</a> does not apply.                                                 | 10% <a href="#">coinsurance</a> . <a href="#">Deductible</a> does not apply.                                                | Not Covered.                                    | —————none—————                                                                                                                                                                                       |
|                                                                | Childbirth/delivery facility services     | \$250/Day. Max of 5 <a href="#">Copayment</a> (s)/ Admission. <a href="#">Deductible</a> does not apply.                    | \$600/Day. Max of 5 <a href="#">Copayment</a> (s)/ Admission. <a href="#">Deductible</a> does not apply.                    | Not Covered.                                    | —————none—————                                                                                                                                                                                       |
| If you need help recovering or have other special health needs | <a href="#">Home health care</a>          | 50% <a href="#">coinsurance</a> . <a href="#">Deductible</a> does not apply.                                                | 50% <a href="#">coinsurance</a> . <a href="#">Deductible</a> does not apply..                                               | Not Covered.                                    | Limited to 60 visits per benefit period. Some services may require prior authorization, or no benefits will be paid. See your policy for more details.                                               |
|                                                                | <a href="#">Rehabilitation services</a>   | \$35/Visit for Physical and Occupational Therapy, \$35/Visit for Speech Therapy. <a href="#">Deductible</a> does not apply. | \$50/Visit for Physical and Occupational Therapy, \$50/Visit for Speech Therapy. <a href="#">Deductible</a> does not apply. | Not Covered.                                    | Rehabilitative Speech Therapy limited to 30 services per benefit period. Rehabilitative Physical Therapy and Rehabilitative Occupational Therapy limited to 30 combined services per benefit period. |
|                                                                | <a href="#">Habilitation services</a>     | \$35/Visit for Physical and Occupational Therapy, \$35/Visit for Speech Therapy. <a href="#">Deductible</a> does not apply. | \$50/Visit for Physical and Occupational Therapy, \$50/Visit for Speech Therapy. <a href="#">Deductible</a> does not apply. | Not Covered.                                    | Habilitative Speech Therapy limited to 30 services per benefit period. Habilitative Physical Therapy and Habilitative Occupational Therapy limited to 30 combined services per benefit period.       |
|                                                                | <a href="#">Skilled nursing care</a>      | \$250/Day. Max of 5 <a href="#">Copayment</a> (s)/ Admission. <a href="#">Deductible</a> does not apply.                    | \$600/Day. Max of 5 <a href="#">Copayment</a> (s)/ Admission. <a href="#">Deductible</a> does not apply.                    | Not Covered.                                    | Limited to 120 days per benefit period. Prior authorization is required, or no benefits will be paid.                                                                                                |

| Common Medical Event                   | Services You May Need                     | What You Will Pay                                                            |                                                                              |                                                 | Limitations, Exceptions, & Other Important Information                        |
|----------------------------------------|-------------------------------------------|------------------------------------------------------------------------------|------------------------------------------------------------------------------|-------------------------------------------------|-------------------------------------------------------------------------------|
|                                        |                                           | In-Network Tier 1 - Enhanced (You will pay the least)                        | In-Network Tier 2 - Standard                                                 | Out-of-Network Provider (You will pay the most) |                                                                               |
|                                        | <a href="#">Durable medical equipment</a> | 50% <a href="#">coinsurance</a> . <a href="#">Deductible</a> does not apply. | 50% <a href="#">coinsurance</a> . <a href="#">Deductible</a> does not apply. | Not Covered.                                    | Some items may require prior authorization. See your policy for more details. |
|                                        | <a href="#">Hospice services</a>          | 50% <a href="#">coinsurance</a> . <a href="#">Deductible</a> does not apply. | 50% <a href="#">coinsurance</a> . <a href="#">Deductible</a> does not apply. | Not Covered.                                    | —————none—————                                                                |
| If your child needs dental or eye care | Children's eye exam                       | No Charge.                                                                   | No Charge.                                                                   | Not Covered.                                    | One (1) refraction visit per benefit period.                                  |
|                                        | Children's glasses                        | No Charge.                                                                   | No Charge.                                                                   | Not Covered.                                    | 3 pairs of glasses (lenses/frames) or contacts per calendar year.             |
|                                        | Children's dental check-up                | Not Covered.                                                                 | Not Covered.                                                                 | Not Covered.                                    | Not Covered.                                                                  |

#### Excluded Services & Other Covered Services:

| Services Your <a href="#">Plan</a> Generally Does NOT Cover (Check your policy or <a href="#">plan</a> document for more information and a list of any other <a href="#">excluded services</a> .) |                                                                                                                                                                                |                                                                                                                                                                   |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>Acupuncture</li> <li>Bariatric surgery</li> <li>Children's dental check-up</li> <li>Cosmetic surgery</li> </ul>                                            | <ul style="list-style-type: none"> <li>Dental care (Adult)</li> <li>Hearing aids</li> <li>Long-term care</li> <li>Non-emergency care when traveling outside the U.S</li> </ul> | <ul style="list-style-type: none"> <li>Private-duty nursing</li> <li>Routine eye care (Adult)</li> <li>Routine foot care</li> <li>Weight loss programs</li> </ul> |

| Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <a href="#">plan</a> document.) |                                                            |                                                                                                                    |
|----------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>Chiropractic care</li> </ul>                                                                          | <ul style="list-style-type: none"> <li>Abortion</li> </ul> | <ul style="list-style-type: none"> <li>Infertility treatment (only covered for artificial insemination)</li> </ul> |

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Pennsylvania Insurance Department. Other coverage options may be available to you, too, including buying individual insurance coverage through the [Health Insurance Marketplace](#). For more information about the [Marketplace](#), visit [Pennie.gov](#) or call [1-844-844-8040].

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information on how to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact the Plan at [1-833-422-4690].

**Does this plan provide Minimum Essential Coverage? Yes**

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

**Does this plan meet the Minimum Value Standards? Not Applicable**

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

**Language Access Services:**

[Spanish (Español): Para obtener asistencia en Español, llame al [1-833-422-4690].]

[Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa [1-833-422-4690].]

[Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 [1-833-422-4690].]

[Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' [1-833-422-4690].]

*To see examples of how this [plan](#) might cover costs for a sample medical situation, see the next section.*

**PRA Disclosure Statement:** According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is **0938-1146**. The time required to complete this information collection is estimated to average **0.08** hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

## About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost-sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

### Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

|                                                                 |       |
|-----------------------------------------------------------------|-------|
| ■ The <a href="#">plan's</a> overall <a href="#">deductible</a> | \$0   |
| ■ <a href="#">Specialist copayment</a>                          | \$25  |
| ■ Hospital (facility) <a href="#">copayment</a>                 | \$250 |
| ■ Other <a href="#">coinsurance</a>                             | 0%    |

This EXAMPLE event includes services like:

[Specialist](#) office visits (*prenatal care*)  
 Childbirth/Delivery Professional Services  
 Childbirth/Delivery Facility Services  
[Diagnostic tests](#) (*ultrasounds and blood work*)  
[Specialist](#) visit (*anesthesia*)

|                           |                 |
|---------------------------|-----------------|
| <b>Total Example Cost</b> | <b>\$12,700</b> |
|---------------------------|-----------------|

In this example, Peg would pay:

| Cost Sharing                      |              |
|-----------------------------------|--------------|
| <a href="#">Deductibles</a>       | \$0          |
| <a href="#">Copayments</a>        | \$600        |
| <a href="#">Coinsurance</a>       | \$0          |
| What isn't covered                |              |
| Limits or exclusions              | \$60         |
| <b>The total Peg would pay is</b> | <b>\$660</b> |

### Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

|                                                                 |       |
|-----------------------------------------------------------------|-------|
| ■ The <a href="#">plan's</a> overall <a href="#">deductible</a> | \$0   |
| ■ <a href="#">Specialist copayment</a>                          | \$25  |
| ■ Hospital (facility) <a href="#">copayment</a>                 | \$250 |
| ■ Other <a href="#">copayment</a>                               | \$0   |

This EXAMPLE event includes services like:

[Primary care physician](#) office visits (*including disease education*)  
[Diagnostic tests](#) (*blood work*)  
[Prescription drugs](#)  
[Durable medical equipment](#) (*glucose meter*)

|                           |                |
|---------------------------|----------------|
| <b>Total Example Cost</b> | <b>\$5,600</b> |
|---------------------------|----------------|

In this example, Joe would pay:

| Cost Sharing                      |              |
|-----------------------------------|--------------|
| <a href="#">Deductibles</a>       | \$0          |
| <a href="#">Copayments</a>        | \$100        |
| <a href="#">Coinsurance</a>       | \$400        |
| What isn't covered                |              |
| Limits or exclusions              | \$20         |
| <b>The total Joe would pay is</b> | <b>\$520</b> |

### Mia's Simple Fracture

(in-network emergency room visit and follow up care)

|                                                                 |       |
|-----------------------------------------------------------------|-------|
| ■ The <a href="#">plan's</a> overall <a href="#">deductible</a> | \$0   |
| ■ <a href="#">Specialist copayment</a>                          | \$25  |
| ■ Hospital (facility) <a href="#">copayment</a>                 | \$300 |
| ■ Other <a href="#">copayment</a>                               | \$25  |

This EXAMPLE event includes services like:

[Emergency room care](#) (*including medical supplies*)  
[Diagnostic test](#) (*x-ray*)  
[Durable medical equipment](#) (*crutches*)  
[Rehabilitation services](#) (*physical therapy*)

|                           |                |
|---------------------------|----------------|
| <b>Total Example Cost</b> | <b>\$2,800</b> |
|---------------------------|----------------|

In this example, Mia would pay:

| Cost Sharing                      |              |
|-----------------------------------|--------------|
| <a href="#">Deductibles</a>       | \$0          |
| <a href="#">Copayments</a>        | \$800        |
| <a href="#">Coinsurance</a>       | \$100        |
| What isn't covered                |              |
| Limits or exclusions              | \$0          |
| <b>The total Mia would pay is</b> | <b>\$900</b> |

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.



## Discrimination is Against the Law

Jefferson Health Plans complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, creed, religious affiliation, ancestry, sex gender, gender identity or expression, or sexual orientation.

Jefferson Health Plans does not exclude people or treat them differently because of race, color, national origin, age, disability, creed, religious affiliation, ancestry, sex gender, gender identity or expression, or sexual orientation.

Jefferson Health Plans provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Jefferson Health Plans provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Member Relations at **1-833-422-4690 (TTY 1-877-454-8477)**.

If you believe that Jefferson Health Plans has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, creed, religious affiliation, ancestry, sex gender, gender identity or expression, or sexual orientation, you can file a complaint with:

Jefferson Health Plans  
Attn: Complaints, Grievances & Appeals Unit  
1101 Market Street, Suite 3000  
Philadelphia, PA 19107  
Phone: 1-833-422-4690 (TTY 1-877-454-8477)  
Fax: 1-215-991-4105

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail, phone or email at:

U.S. Department of Health and Human Services,  
200 Independence Avenue SW.,  
Room 509F, HHH Building,  
Washington, DC 20201,  
1-800-368-1019, 800-537-7697 (TDD).  
**OCRMail@hhs.gov**

Complaint forms are available at **<http://www.hhs.gov/ocr/office/file/index.html>**.

Jefferson Health Plans is underwritten by Health Partners Plans, Inc., and Partners Insurance Company, Inc., which hold Pennsylvania Licenses as a Health Maintenance Organization, Insurer, and Preferred Provider Organization, Insurer, respectively, and Qualified Health Plan Issuers in the Pennsylvania Health Insurance Marketplace.



## Notices of Availability

**ATTENTION:** If you speak a language other than English, free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call 1-833-422-4690 (TTY 1-877-454-8477) or speak to your provider.

### Spanish

**ATENCIÓN:** Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. También están disponibles de forma gratuita ayuda y servicios auxiliares apropiados para proporcionar información en formatos accesibles. Llame al 1-833-422-4690 (TTY 1-877-454-8477) o hable con su proveedor.

### Chinese; Mandarin

**注意：**如果您说中文，我们将免费为您提供语言协助服务。我们还免费提供适当的辅助工具和服务，以无障碍格式提供信息。致电 1-833-422-4690（文本电话：1-877-454-8477）或咨询您的服务提供商。

### Nepali

**सावधानः** यदि तपाईं नेपाली भाषा बोल्नुहुन्छ भने तपाईंका लागि गिः शुल्क भाषिक सहायता सेवाहरू उपलब्ध छन्। पहुँचयोग्य ढाँचाहरूमा जानकारी प्रदान गर्न उपयुक्त सहायता र सेवाहरू पनि निः शुल्क उपलब्ध छन्। 1-833-422-4690 (TTY 1-877-454-8477) मा फोन गर्नुहोस् वा आफ्नो प्रदायकसँग कुरा गर्नुहोस्।

### Russian

**ВНИМАНИЕ:** Если вы говорите на русский, вам доступны бесплатные услуги языковой поддержки. Соответствующие вспомогательные средства и услуги по предоставлению информации в доступных форматах также предоставляются бесплатно. Позвоните по телефону 1-833-422-4690 (TTY: 1-877-454-8477) или обратитесь к своему поставщику услуг.

### Arabic

**تنبيه:** إذا كنت تتحدث اللغة العربية، فستتوفر لك خدمات المساعدة اللغوية المجانية. أتمت تتوفر وسائل مساعدة وخدمات من ابسة لتوفير المعلومات بتنسيقات يمكن الوصول إليها مجاناً. اتصل على الرقم 1-833-422-4690 (1-877-454-8477) أو تحدث إلى مقدم الخدمة.

### Haitian Creole

**ATANSYON:** Si w pale Kreyòl Ayisyen, gen sèvis èd aladispozisyon w gratis pou lang ou pale a. Èd ak sèvis siplemantè apwopriye pou bay enfòmasyon nan fòm aksesib yo disponib gratis tou. Rele nan 1-833-422-4690 (TTY: 1-877-454-8477) oswa pale avèk founisè w la.

### Vietnamese

**LƯU Ý:** Nếu bạn nói tiếng Việt, chúng tôi cung cấp miễn phí các dịch vụ hỗ trợ ngôn ngữ. Các hỗ trợ dịch vụ phù hợp để cung cấp thông tin theo các định dạng dễ tiếp cận cũng được cung cấp miễn phí. Vui lòng gọi theo số 1-833-422-4690 (Người khuyết tật: 1-877-454-8477) hoặc trao đổi với người cung cấp dịch vụ của bạn.

## Ukrainian

УВАГА: Якщо ви розмовляєте українська мова, вам доступні безкоштовні мовні послуги. Відповідні допоміжні засоби та послуги для надання інформації у доступних форматах також доступні безкоштовно. Зателефонуйте за номером 1-833-422-4690 (TTY: 1-877-454-8477) або зверніться до свого постачальника.

## Chinese; Cantonese

注意：如果您說中文，我們可以為您提供免費語言協助服務。也可以免費提供適當的輔助工具與服務，以無障礙格式提供資訊。請致電 1-833-422-4690 (TTY: 1-877-454-8477) 或與您的提供者討論。

## Portuguese

ATENÇÃO: Se você fala português do Brasil, serviços gratuitos de assistência linguística estão disponíveis para você. Auxílios e serviços auxiliares apropriados para fornecer informações em formatos acessíveis também estão disponíveis gratuitamente. Ligue para 1-833-422-4690 (TTY: 1-877-454-8477) ou fale com seu provedor.

## Bengali

মনোযোগ দি: দি আপনি বাংলা বলেন তাহলে আপনার জন্য বিনামূল্যে ভাষা সহায়তা পরিষেবাদি উপলব্ধ রয়েছে। অ্যাক্সেসযোগ্য ফরম্যাটে তথ্য প্রদানের জন্য উপযুক্ত সহায়ক সহযোগিতা এবং পরিষেবাদিও বিনামূল্যে উপলব্ধ রয়েছে। 1-833-422-4690 (TTY: 1-877-454-8477) নম্বরে কল করুন অথবা আপনার প্রদানকারীর সাথে কথা বলুন।

## French

ATTENTION: Si vous parlez Français, des services d'assistance linguistique gratuits sont à votre disposition. Des aides et services auxiliaires appropriés pour fournir des informations dans des formats accessibles sont également disponibles gratuitement. Appelez le 1-833-422-4690 (TTY: 1-877-454-8477) ou parlez à votre fournisseur.

## Cambodian

សូមយកចិត្តទុកដាក់: ប្រសិនបើអ្នកនិយាយ ភាសាខ្មែរ សេវាកម្មជំនួយភាសាឥតគិតថ្លៃគឺមានសម្រាប់អ្នក។ ជំនួយ និងសេវាកម្មដែលជាការជួយដ៏សមរម្យ ក្នុងការផ្តល់ព័ត៌មានតាមទម្រង់ដែលអាចចូលប្រើប្រាស់បាន ក៏អាចរកបានដោយឥតគិតថ្លៃផងដែរ។ ហៅទូរសព្ទទៅ 1-833-422-4690 (TTY: 1-877-454-8477) ឬនិយាយទៅកាន់អ្នកផ្តល់សេវារបស់អ្នក។

## Korean

주의: 한국어를 사용하시는 경우 무료 언어 지원 서비스를 이용하실 수 있습니다. 이용 가능한 형식으로 정보를 제공하는 적절한 보조 기구 및 서비스도 무료로 제공됩니다. 1-833-422-4690 (TTY: 1-877-454-8477)번으로 전화하거나 서비스 제공업체에 문의하십시오.

## Gujarati

ધ્યાન આપો: જો તમે ગુજરાતી બોલતા હો તો મફત ભાષાકીય સહાયતા સેવાઓ તમારા માટે ઉપલબ્ધ છે. યોગ્ય ઓફિસરી સહાય અને એક્સેસિબલ ફોર્મેટમાં માહિતી પૂરી પાડવા માટેની સેવાઓ પણ વિના મૂલ્યે ઉપલબ્ધ છે. 1-833-422-4690 (TTY: 1-877-454-8477) પર કોલ કરો અથવા તમારા પ્રદાતા સાથે વાત કરો.