

RB.050.A Urgent Care Center Billing Requirements

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Thank you for being a valued provider for members in one or more of our health plans: Jefferson Health Plans Medicare Advantage, Jefferson Health Plans Individual and Family Plans, Jefferson Health Plans CHIP, and/or Jefferson Health Plans EverWell (our Medicaid plan).

PRODUCT VARIATIONS

This policy applies to Jefferson Health Plans Medicare Advantage and Jefferson Health Plans Individual and Family Plans Lines of business.

The application of Claim Payment Policy is determined by benefits and contracts. Benefits may vary based on product line, group, or contract. Payment may vary based on individual contract.

POLICY STATEMENT

The purpose of this Claim Payment Policy is to define billing and reimbursement standards for services delivered in Urgent Care Center settings to ensure accuracy, compliance, transparency, and timely reimbursement.

Payment is made for services when all billing requirements are followed.

Claims for services rendered in an Urgent Care Center **must include all of the following:**

- **S9083:** Urgent Care Center Global code (Report this code only if specifically contracted)
- An appropriate **Evaluation and Management (E/M)** procedure code, as applicable
- **All other eligible services** provided during the visit (*e.g., X-rays or other diagnostic services*)

POLICY GUIDELINES

Urgent care centers should bill only for services that:

- Are medically necessary.
- Fall within the scope of urgent care services.
- Properly documented in the medical record.
- Provided by licensed clinicians acting within their scope of practice.

CODING

Note: The Current Procedural Terminology (CPT®), Healthcare Common Procedure Coding System (HCPCS), and the 10th revision of the International Statistical Classification of Diseases and Related Health Problems (ICD-10) codes that may be listed in this policy are for reference purposes only. Listing of a code in this policy does not imply that the service is covered and is not a guarantee of payment. Other policies and coverage guidelines may apply. When reporting services, providers/facilities should code to the highest level of specificity using the code that was in effect on the date the service was rendered. This list may not be all inclusive.

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CPT Code	Description
N/A	

HCPSC Code	Description
N/A	

ICD-10 Codes	Description
N/A	

BENEFIT APPLICATION

This Reimbursement Policy does not constitute a description of benefits. Rather, this assists in the administration of the member's benefits which may vary by line of business. Applicable benefit documents govern which services/items are eligible for coverage, subject to benefit limits, or excluded completely from coverage.

DESCRIPTION OF SERVICES

Urgent care centers provide timely medical evaluation and treatment for non-life-threatening illnesses and injuries that require same-day or after-hours care.

Common conditions treated at urgent care centers include minor fractures and sprains, cuts requiring stitches, flu and cold symptoms, ear or sinus infections, sore throats, fevers, minor burns, rashes, and basic diagnostic needs such as X-rays or lab tests

DEFINITIONS

Urgent care is a medical service that offers prompt, walk-in treatment for non-life-threatening illnesses and injuries that require timely attention but do not warrant a visit to the emergency room.

DISCLAIMER

Approval or denial of payment does not constitute medical advice and is neither intended to guide nor influence medical decision making. Policy Bulletins are developed to assist in administering plan benefits and constitute neither offers of

coverage nor medical advice. This Policy Bulletin may be updated and therefore is subject to change.

POLICY HISTORY

This section provides a high-level summary of changes to the policy since the previous version.

Summary	Version	Version Date
New policy.	A	08/27/2026

REFERENCES

1. American Board Of Physician Specialties: Important facts about Urgent Care: <https://www.abpsus.org/urgent-care-facts/>
2. Urgent Care Centers: CMS Report 06-JUNB-21: <https://www.ama-assn.org/system/files/2021-06/j21-cms-report-6.pdf>