



PLAN NAME

Member Name
Member ID

RxBIN: XXXXXX

RxPCN: XXX

RxGroup: XXXXXX

SAMPLE

JHP-XXXXX-0000

	Tier 1	Tier 2
PCP:	\$XX	\$XX
Specialist:	\$XX	\$XX
Urgent Care:	\$XX	\$XX
ER:	\$XX	\$XX
Ded Ind/Fam:	\$X,XXX/\$XX,XXX	\$X,XXX/\$XX,XXX
OOPM Ind/Fam:	\$X,XXX/\$XX,XXX	\$X,XXX/\$XX,XXX



- Always carry this ID card.
- Your doctor/specialist must arrange for all elective procedures. Referrals are not needed for participating specialists.
- You may pay a higher copay for out-of-network care. See the Evidence of Coverage for full benefit details.
- Prior authorization is needed on many services; contact Member Relations to submit a request.

Providers:

Eligibility Verification: 1-888-991-9023

Prior Authorizations: JeffersonHealthPlans.com/providerportal

Non-Participating Providers: 1-888-991-9023

Jefferson Health Plans must be notified within 2 business days of hospital admission

Pharmacies: 1-866-841-7659

Claims Submissions: JeffersonHealthPlans.com/providerclaims

Contact Us

JeffersonHealthPlans.com/individuals-families

Member Relations: 1-833-422-4690

(TTY 1-877-454-8477)

Behavioral Health: 1-800-424-3704

Emergencies: Call **911** or go to the nearest emergency room. Follow up with your doctor as soon as possible to arrange follow up care.

Urgent Care: Call your doctor or visit an urgent care center. Outside our service area, seek medical care and call your doctor to arrange follow up care.

Virtual Care: Visit JeffConnect.org to connect with a Jefferson provider, 24/7.