

Healthy You ^{FOR KIDS!}



**FIRST EDITION
2026**

**A New Look,
Same Great Care**

*Read more
on page 3*

**Learn About Fraud,
Waste, and Abuse**

*Complete the word
search on page 4*

**Lead Testing: Small
Test, Big Impact**

*Read more on
page 6*

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Get to Know Your Child's Health Plan

View the member handbook from Jefferson Health Plans CHIP for more information on:

- What benefits are and are not covered
- Access to medical care including after hours, urgent, and emergency care
- Case management and care coordination services
- Pharmacy drug lists, updates, and how to ask for an exception if your child's prescription is not on our covered drug list
- The online provider directory tool to search for providers, specialists, and hospitals in your child's plan, including how your child can get care outside of the plan
- Your child's member rights and responsibilities and our Notice of Privacy Practices
- Utilization Management (UM) and preapprovals of care
- Updates on new medical treatments, health procedures, and policies
- Services that may require copayments
- How to file a complaint or appeal, or request an external review
- How to get help in a language other than English

Your managed care plan may not cover all your health care expenses. Read your member handbook carefully to determine which health care services are covered.

You can read and download the Member Handbook online by visiting [JeffersonHealthPlans.com](https://www.JeffersonHealthPlans.com).

If you have any questions, please call Member Relations at **1-888-888-1211 (TTY 1-877-454-8477)**.



Member Handbook

Health Partners Plans is now called Jefferson Health Plans.

1-888-888-1211
(TTY 1-877-454-8477)




[JeffersonHealthPlans.com/CHIP](https://www.JeffersonHealthPlans.com/CHIP)



A New Look, Same Great Care

Health Partners Plans CHIP is now Jefferson Health Plans CHIP. While our name has changed, your care will not.

Here's what this means for your family:

-  **No changes to care.** Your child's benefits, doctors, and services will stay the same.
-  **Same trusted team.** You'll still work with the people who know your child and their health needs.
-  **No action needed.** You don't have to do anything—your child's coverage has continued without interruption.

You may see both names in use for a period of time. They refer to the same plan. Your child will get a new member ID card in the mail. Both the current and new cards will be valid through 2026.

**Health Partners Plans CHIP
is now called
Jefferson Health Plans CHIP.**

-  **Have questions?** We're here to help. Call Member Relations at **1-888-888-1211 (TTY 1-877-454-8477)**.

CHIP Premium Payment Reminder

If your child has a low- or full-cost CHIP plan, you must pay a monthly premium to keep their coverage.

Here are some important reminders to keep in mind:

- Payments are due on the 1st day of each the month, prior to the coverage period.
- Full-cost members have a 30-day grace period before coverage ends.
- Low-cost members still owe premiums for any active period that was not paid even if coverage ends or isn't renewed .

How to pay

- Call **1-833-496-7200** to make a payment or check your balance and due date.

Be sure to have:

- Your Case/County Account number (at the top of your premium invoice)
- Your payment information

You can pay using:

- Visa or Mastercard (credit or debit)
- Your bank account (routing and account number)

Other payment options are available, including check, money order, recurring credit card payments, or automatic bank deductions. To set up recurring payments, call **1-833-915-1450**.

Find the Words, Learn the Facts

We want to make sure your benefits are used efficiently and securely. Unfortunately, fraud, waste, or abuse can happen if someone tries to steal you or your child’s personal information or submit fraudulent claims.

Fraud happens when someone lies to get a payment, service, or something of value they shouldn’t have. For example, if someone gives their cousin their ID card to see a doctor, that’s fraud — and it’s actually considered a crime.

Waste is a kind of misuse that causes unnecessary spending. Like when a doctor keeps prescribing medicine without checking if it’s still needed.

Abuse is when someone does something that causes extra costs to health programs. If someone uses work equipment for personal reasons, that could be theft.

If you think someone is making false claims, speak up! You can report it to help.

Fraud, Waste, and Abuse Word Search



Answers on page 8



Read the article to the left and look for the underlined words in the word search to learn more about fraud, waste, and abuse.

Reports can be made anonymously (without giving your name). To report fraud, waste, or abuse:

 **Call:** 1-866-477-4848

 **Report online:** <https://secure.ethicspoint.com/domain/media/en/gui/1003032/index.html>

 **Email:** SIUtips@jeffersonhealthplans.com






Food Help Is Available for Your Family

Many families may not always have enough healthy food to eat, or know where their next meal will come from. This can be stressful, and it can impact children's health, behavior, and success in school.

If you have problems getting food, you are not alone. Help is available.

What Is SNAP?

The Supplemental Nutrition Assistance Program (SNAP) helps families pay for groceries, including:

-  Fruits and vegetables
-  Meat, eggs, and dairy
-  Bread, cereal, and canned goods

SNAP benefits come on an ACCESS card, which works like a debit card at the store.

You can apply online at compass.state.pa.us or call **1-800-692-7462 (TTY 1-800-451-5886)** to learn more.

If you need help now, visit:

- feedingpa.org to find a food bank near you
- PA-Navigate.org?ref=jhp for free programs for food, housing, and more

Do any of these sound familiar?

If so, you may qualify for programs that help.

"Healthy food costs too much."

"I sometimes skip meals so my kids can eat."

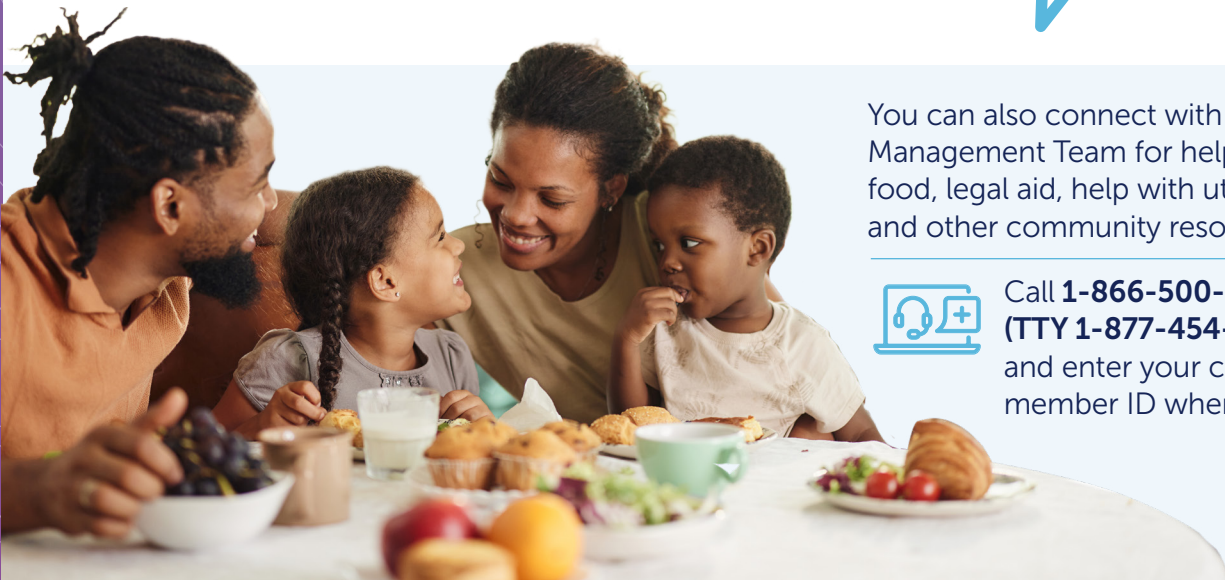
"I worry that the food I have won't last until I can buy more."

You can also connect with our Care Management Team for help finding food, legal aid, help with utility bills, and other community resources.



Call **1-866-500-4571**
(TTY **1-877-454-8477**)

and enter your child's member ID when prompted.



LabCorp: Convenient Lab Testing Near You

Jefferson Health Plans CHIP members now have access to lab testing at LabCorp, one of the nation's leading laboratory networks.

Adding LabCorp to our network, alongside Quest and HNL Lab Medicine (formerly known as Health Network Labs), is one more way we're working to support your health.

Why use LabCorp?

- Convenient locations throughout Pennsylvania and New Jersey
- Fast, reliable results sent directly to your doctor
- No-hassle appointments – many locations accept walk-ins
- Covered services at \$0 copay when ordered by your doctor

What's covered?

LabCorp provides a wide range of lab services, including:

- Blood tests
- Urine tests
- Diabetes screenings
- Cholesterol checks
- And more

All medically necessary lab work ordered by your child's doctor is covered at \$0 copay.

How to use LabCorp



Step 1:

Get an order from your child's doctor



Step 2:

Find a location near you at www.labcorp.com or call **1-800-845-6167**



Step 3:

Visit the lab with your child's Jefferson Health Plans CHIP member ID card and a photo ID



Step 4:

Your child's doctor will receive their results and discuss them with you



Has Your Child Received a Lead Test?

Lead exposure can cause serious health problems in young children, including trouble with learning, behavior, and development. The good news is that a simple blood test can detect lead early.

When should children be tested?

- Between 9-12 months old
- Again at 24 months old (2 years)

If your child missed these tests, ask your doctor to schedule one now.

The test is fast and simple. Your child's finger is pricked, or a small amount of blood is drawn. If lead is found, your doctor will help you take the right next steps.

Lead testing is covered at no cost to you when ordered by your child's doctor.



Well-Child Visits: Building Healthy Futures

Well-child visits help make sure your child is growing, developing, and staying healthy. These visits are important even when your child feels fine.

During these appointments, your child's doctor will:



Track growth and development



Give needed vaccinations



Screen for possible health issues



Answer your questions

Children should have regular checkups starting at birth and continuing through their teen years.



Call your child's pediatrician to schedule a well-visit today!

If you need help scheduling, call us at **1-888-888-1211 (TTY 1-877-454-8477)**.

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Healthy You FOR KIDS!



Page 3 answer key

Website:

JeffersonHealthPlans.com/CHIP

Member Relations: 1-888-888-1211
(TTY 1-877-454-8477)

Member Portal:

JeffersonHealthPlans.com/Portal

Member Handbook:

JeffersonHealthPlans.com/Hello



Pennsylvania's Children's
Health Insurance Program
We Cover All Kids.



Jefferson
Health Plans

Jefferson Health Plans complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, creed, religious affiliation, ancestry, sex gender, gender identity or expression, or sexual orientation.